

Information Management Solutions

Good information management is essential to the success of all modern organisations, in both the public and private sectors. An effective information management system will provide decision makers at all levels with the information they need to do their jobs, when they need it and at a level of quality which they can rely on. Getting this right can make an organisation:

- * work more efficiently
- * monitor its performance more effectively
- * make better informed decisions
- * align itself better to its strategic aims

Achieving this relies on a combination of management systems, cultural practices and technology. It also means coping with:

- * a diversity of information users and providers
- * multiple, and sometimes conflicting, drivers and constraints
- * the danger of imposing burdensome data collection overheads
- * the need to interface with processes and working practices which are not always formally documented
- * a rapidly changing business environment

Information management therefore involves tackling many different kinds of issues. Polaris has the versatility to assist in many different ways, from strategic advice to bespoke performance measurement studies.



For more information, please contact:

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Polaris
Consulting Limited

Polaris delivers these services using:

- * A systems-oriented approach
- * Professional skills to handle the capture and management of user requirements
- * A proven ability to identify organisation-specific workflow and system integration issues
- * Independent analysis of risks and organisational benefits of COTS/bespoke solutions
- * The ability to deploy appropriate tools and methodologies, including Telelogic DOORS™ and bespoke databases for requirements management, Arena™, System Dynamics and UML for modelling and PRINCE2™ for project management.

Case Studies

Programme Management System

Polaris has supported the R&D Department of the UK's Rail Safety and Standards board (RSSB) in developing an intranet-based system to enable a closer integration of the work of individual project managers with a streamlined governance process. Thus the system embodies a vision of a new way of working, which clarifies the roles of stakeholders, research providers, senior managers and project managers. Much of Polaris' support has focused on understanding the detailed information requirements which this vision implies.

CONNECT Roadmapping

Polaris is supporting the acquisition of CONNECT - a Web based roadmapping system to assist the UK Ministry of Defence (MOD) in coordinating the planning of research, capability management and equipment procurement.

Performance Assessment Methodology

Polaris has developed a methodology for problem structuring and performance assessment, which has been used successfully for:

- * assessing the performance of research programmes of values up to £350m per annum
- * organisational health checks
- * complex trade-offs between investment options

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